

Altosoft for Metastorm

BUSINESS INTELLIGENCE FOR ENTERPRISE BPM

Altosoft adds advanced business intelligence to Metastorm Enterprise. Altosoft's integrated solution enables active monitoring of in-flight Metastorm processes, analysis of historical Metastorm system activity, and easy-to-use reporting capability. Altosoft also extends Metastorm with the power to monitor other third party applications and processes – enabling organizations to achieve global insight into process performance, and react to optimization opportunities by using Metastorm to manage response.

Metastorm users understand the value of business process agility. Altosoft enhances Metastorm Enterprise by adding advanced capability for visualization and analysis of real-time and historical process activity. An easy-to-use, web-based dashboard enables users to visualize Metastorm data, analyze it by slicing and dicing, and quickly build reports. So Metastorm customers can read changes in business activity, spot historical trends, and react more quickly and efficiently than ever before.

Altosoft also extends Metastorm with the ability to monitor and report on any other enterprise system. The result is superior insight into organizational process performance that increases operational responsiveness and creates new opportunities for business process improvement.

MONITOR, ANALYZE, AND REPORT

Altosoft for Metastorm enables rapid development and deployment of powerful, interactive capabilities for monitoring and reporting on Metastorm Enterprise.

- Interactive, personalized dashboards track and analyze real-time and historical process activity within the Metastorm environment. Users can quickly visualize, drill down, explore, and analyze any Metastorm-related information. Visibility into real-time business activity benefits from the context of historical information.
- Scorecards allow organizations to benchmark their performance versus goals or history.
- Easy-to use, self service reporting enables users to build, publish, and share their own reports directly in a browser, with no coding required.
- Real-time performance allows users to track in-flight processes as they transpire.
- Customers can quickly set automated alerts to notify them when events or process exceptions occur inside – or even outside – of Metastorm, and “close the loop” by managing them to resolution within the Metastorm BPM environment.
- Solution development and deployment requires zero code or script, and typically takes just a few days. Changes and enhancements are easy.

EXTEND BEYOND METASTORM

Altosoft extends beyond the Metastorm environment to enable monitoring and analysis of any IT system.

- Business activity in any non-Metastorm system (ERP, CRM, etc.) can be viewed and analyzed together with Metastorm in the same dashboards and reports, enabling a cross-system view of enterprise performance.

Altosoft brings business intelligence to Metastorm, and business process intelligence to the enterprise.

- *Altosoft enables rapid development of dashboards and reports that monitor and analyze business activity within Metastorm Enterprise.*
- *Altosoft effortlessly integrate sand analyzes data from other IT systems together with Metastorm data.*
- *Altosoft monitors business process performance and quality across the entire enterprise, bridging the analytical gap between BPM and other systems that are not process-centric.*
- *Altosoft is easy to use and accessible via a web browser or natively within Microsoft SharePoint, enabling fast development of composite mashups with Metastorm.*
- *Altosoft supports continuous monitoring of external systems, feeding key metrics to Metastorm and enabling Metastorm to be used programmatically to manage reaction to changing business activities, patterns, or events.*



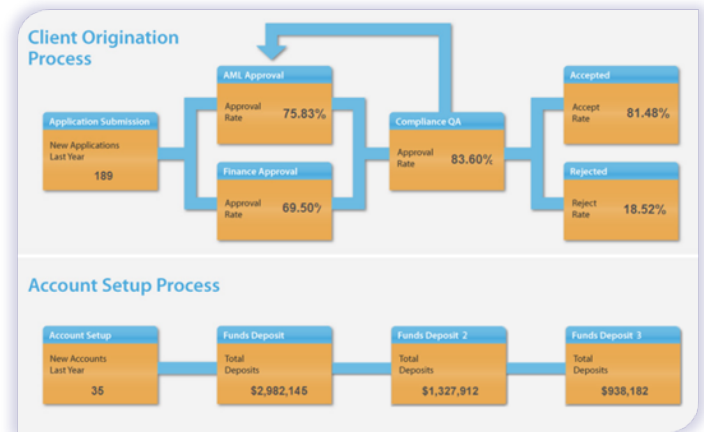
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- Metrics generated by Altosoft based on activity in third party systems can be fed directly into Metastorm. Metastorm can then in turn be used to optimize reaction to those events as they occur – closing the loop to optimize operational performance in any system.
- Data from Metastorm and these third party systems can be easily joined to create composite metrics that accurately measure enterprise performance. For example, an organization could analyze customer support call resolution times (managed in a Metastorm system) by annual revenue from each customer (contained in an ERP system). Unresolved support inquiries from the largest customers could automatically trigger an alert, resulting in escalation of the case.
- New data sources can be added in minutes. Metrics combining data from multiple sources do not require development and management of an independent data warehouse or mart.

ACHIEVE ENTERPRISE PROCESS INTELLIGENCE

Not only does Altosoft support data integration from other systems, it also enables unique capability to track and analyze *business process performance* and *business process quality* across systems. This holistic approach to process intelligence represents a significant competitive advantage for process-centric organizations.

- Altosoft's unique business process intelligence engine monitors any business process, even if it unfolds across multiple operational systems (Metastorm, ERP, databases, proprietary systems, etc.).
- Users can analyze general process performance or even drill down to monitor individual process instances. The result is a global, process-centric understanding of business activity.
- For organizations that have not yet replaced existing systems with a full BPM suite, Altosoft offers an effective stopgap as the BPM environment is being extended. It also delivers the analytical insight needed to target the systems that would most benefit from process automation for eventual replacement with BPM.



WORK IN MICROSOFT SHAREPOINT

Altosoft enables native development of dashboards and reports directly within the SharePoint portal environment.

- Organizations can use SharePoint to quickly build and deploy composite applications or mashups that incorporate both Metastorm and Altosoft application components as web parts.
- Users make more informed business decisions by visualizing real-time business activity and business history directly within a process automated by Metastorm – all within a single SharePoint-based interface.

TRY IT

To demonstrate how easy it can be to add business intelligence to your Metastorm environment, Altosoft offers qualified organizations a free, no obligation proof of concept (POC). For more information, please contact an Altosoft representative.

About Altosoft

At Altosoft, we make BI work. Altosoft's process-aware solutions eliminate the cost and complexity of conventional BI while delivering advanced functionality for operational performance improvement. Altosoft delivers the three critical enablers needed to transform existing business intelligence into a powerful, flexible engine of competitive advantage. First, Altosoft's business process intelligence capability adds essential process monitoring and analysis capability. Second, Altosoft provides agile data integration that makes the hardest part of BI easy by gathering data from various sources and converting dynamically it to KPI metrics. Finally, Altosoft facilitates rapid, reliable BI solution development with guided, code-free configuration and data governance features.

